



Bangladesh Telecommunication Regulatory  
Commission  
IEB Bhaban, Ramna, Dhaka - 1000.  
Licensing Section



Record Number  
14.32.0000.702.48.001.20.1477

Date 7/11/2021

Notice

**Subject: Amendment/Change in the “Instruction for Issuance of Registration Certificate for the Operation of BPO/ Call Center (International & Domestic).”**

The Amendments/Changes in the “Instructions for Issuance of Registration Certificate for the Operation of BPO/ Call Center (International & Domestic” bearing No.BTRC/LL/Call Center/Licensing Procedure (268)/2008-967, Date: 18-09-2013 as follows:

Clause No.	Provisions at present	Provisions as amended
3.3 of the Instructions	<b>FEES AND CHARGES:</b> The applicant has to pay an amount of Taka <b>5000 (Five Thousand BDT)</b> as registration fee to the Commission for Call Center service registration as onetime fee for an initial term of 5 years.	<b>FEES AND CHARGES:</b> The applicant has to pay Call Center Registration Certificate fee as mentioned in the ‘Circular’ regarding licensing fees and charges published in BTRC website for the term of 5 years.

07-11-2021

Md. Nurannabi  
Director (Licensing)

To:

1) All BPO/Call Center Registration Certificate Holders.